FINAL PROJECT CHARTER

- 1. University: State Institution 'LUHANSK TARAS SHEVCHENKO NATIONAL UNIVERSITY'
- 2. **Your position/unit:** Iryna V. Myhovych, Doctor of Pedagogical Sciences, Candidate of Philological Sciences, Associate Professor, Head of International Relations Office.
- 3. **Final Project Title:** INTERNATIONALISATION SUPPORT PROGRAMME AIMED AT THE ENHANCEMENT OF THE QUALITY OF EDUCATIONAL SERVICES IN THE FIELD OF PEDAGOGY
- 4. Project Goal(s) and SMART Objective(s):
 - Developing and introducing educational programmes and trainings aimed at the development of intercultural and entrepreneurial competences of students of the Institute of Pedagogy and Psychology;
 - Developing and introducing educational programmes taught in foreign (English)
 languages for students of the Institute of Pedagogy and Psychology;
 - Enhancing outgoing and incoming mobility of students of the Institute of Pedagogy and Psychology;
 - Establishing an internationally friendly academic environment at the LTSNU Institute of Pedagogy and Psychology.

5. Deliverables: Please enlist the deliverables of your project matching your goals (Provide evidence, e.g. weblinks, charts, illustrations, if needed add an attachment for it)

Goal	Deliverables			
1	GAP ANALYSIS (SWOT) of the state of international involvement in the areas of education and			
	research at the Institute of Pedagogy and Psychology conducted;			
	 Methodology for elaboration of educational programmes and trainings aimed at mentioned 			
	competence enhancement (along the lines of the best EU (Bologna) practices) developed;			
	 Expert evaluation of the existing educational programmes according to the developed methodology 			
	conducted;			
	 1 new educational programme in a foreign language developed; 			
	 1 new training course aimed at the development of intercultural and entrepreneurial competences of 			
	students of the Institute of Pedagogy and Psychology developed.			
II	1 new educational programme in a foreign language developed.			
III	 Number of foreign students in the total number of students of the Institute of Pedagogy and 			
	Psychology increased;			
	 Number of students participating in exchange programmes / internships increased. 			
IV	 University Internationalisation strategy developed; 			
	 University strategy for the enhancement of language skills of students and employees 			
	developed;			
	 University system for regular monitoring of foreign students' satisfaction with the services and 			
	educational activities received at LTSNU developed.			

6. Challenges and Support

Challenges	Support
I: Low level of motivation of	Mitigation measures:
representatives of project's target groups to learn,	 Organisation of an entrepreneurship promotion motivation campaign focusing on representatives of project target groups;
participate and develop innovative ideas and solutions.	 Add a separate session on personal development to the agenda of trainings.
II: Poor involvement of	Mitigation measures:
institutional staff	 Conduct joint online sessions for representatives of project target groups and stakeholders;
	 Ensure timely and accurate communication and information sharing with representatives of target project groups and other stakeholders

	(including information about the goals, plans and progress of the
	project);
III: Insufficient knowledge of	Mitigation measures:
foreign languages	Courses of foreign languages developed within the project
IV: Extended application of	Mitigation measures:
distant and blended learning	Revision of project-related programmes and trainings – from offline to
due to the overall COVID-19-	online mode.
related situation	

7. Lessons Learnt: What are your lessons learnt and recommendations you would like to share?

- The conducted gap analysis and the developed as the result of the analysis methodology for elaboration of educational programmes and trainings *allowed to initiate an ongoing process of curriculum enhancement*, rather than focusing on the methodology itself. This lesson at the same time points to the importance of regular monitoring and reporting to ensure accountability of the project.
- The project did have an impact for only one structural subdivision of the University. However, the
 developed methodology allows to extend its mechanism of implementation to other faculties.
- The project's objectives were directly relevant to institutional mission and vision the fact that ensured support from the University top management.
- The project objective is to update existing curricular with the focus on the development of 21st century competences (global, intercultural, entrepreneurial) takes more time to be achieved than it was initially planned; it was ambitious and thus required more time, attention and resources than have been available.
- As the result of project implementation it became obvious that a clear institutional stakeholder engagement strategy needs to be developed, which includes early communication with the University administration, teachers and students of the context, deliverables and potentially wider benefits to ensure a successful multi-stakeholder approach.

Recommendations:

- To think of a clear institutional stakeholder engagement strategy needs to be developed, which
 includes early communication with the University administration, teachers and students of the
 context, deliverables and potentially wider benefits to ensure a successful multi-stakeholder
 approach.
- While planning the project connected with curriculum development to take into consideration available time and resources, since it might take more time to be achieved than it was initially planned.
- While planning future projects of similar nature it might be reasonable to make sure that *detailed* guidelines are developed firstly to ensure that university staff and students have a kind of road map on: what to do; how to do it; with whom; where; when; and, how frequently.

8. Impact: Please describe how your project contributed to/ advanced the specific aspect of the internationalisation at your university.

The project contributed to the elaboration of administrative portfolio for further LTSNU internationalisation, namely:			
Development and approval of LTSNU Internationalisation strategy	To promote further		
Development and approval of LTSNU Strategy for the enhancement of language skills of students and employees	internationalisation process at LTSNU; to disseminate project's		
Development and approval of LTSNU System for regular monitoring of foreign students' satisfaction with the services and educational activities received at LTSNU	results on other LTSNU structural subdivisions		

9. Outlook and Sustainability: What happens to the project after the end of the course (are there any follow-up projects? What are you going to do to ensure the sustainability of the project results?)

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Sustainability of the project is determined by the fact that the number of Luhansk oblast residents who become more competitive on regional and whole-Ukrainian labour markets (with formed 21st century competences) as the result of obtaining qualitative educational services according to EU standards provided by IPP staff will gradually be increasing during and after project life.

Sustainability aspect is also specified by the following:

- Participation in the developed training course will lead to sustainable personal growth of Luhansk oblast residents, open up possibilities for creation of start-ups, formation of social competences necessary for life and work in the eastern part of the Ukraine, namely, competence of conflict resolution by peaceful means.
- **Financial sustainability** will be ensured by the following: Commercialisation of research is considered a part of project financial sustainability, since it will allow to launch students start-ups based on the knowledge students receive as the result of the developed educational programme and training course. Development of research projects by students and teachers of IPP based on the elaborated educational content in order to further submit them for calls for funding from national or international organisations, grants, funds, as well as for crowdfunding campaigns.